

Collaboration across departments, government and beyond

Collaboration is an important factor in the successful delivery of public services. This can involve collaborating with other government departments or with private and not-for-profit organisations. Either way, it's important to feel confident in your ability to work effectively with these partners. Efficient collaboration typically stems from strong relationships and partnerships, which take time and effort to develop and maintain. Effective leaders approach such relationships with a high degree of empathy and self-awareness.

Description

Increasingly, working collaboratively is a regular part of any civil servant's life, regardless of profession or grade. This topic will introduce you to the essential skills and behaviours that underpin successful collaboration. These include: building and maintaining relationships; sharing control; and recognising and responding to situations of conflict.

You'll learn about the value of collaboration, how to articulate a shared vision for collaboration and how to maximise the benefits it brings. By being mindful of your partners' interests and ambitions, you can help ensure that collaboration objectives are met. You'll consider the importance of looking for future partners and making new contacts.

What does it involve?

This online topic will provide you with real-life examples of collaboration in practice. An online tutorial will introduce you to the 6 hallmarks of effective collaboration and will also cover some of the obstacles which typically get in the way.

A further tutorial will then explore the skills and techniques required for effective collaboration, covering areas such as negotiation, influencing and conflict resolution. In a subsequent relationship mapping exercise, you'll be encouraged to recognise the types of relationships you may need to develop to successfully collaborate on a project. The learning activities conclude with a range of tips and advice on relationship building and collaboration tools.

What's the outcome?

By the end of this topic, you'll know how to get the most out of professional collaborative relationships, ensuring that all parties are clear on their roles and responsibilities. Improving the quality and efficiency of collaborative working across the Civil Service will result in the delivery of more high quality services. It will result in improved sharing of best practice and innovative ideas, helping the Civil Service to become less siloed and creating more positive working relationships.

Learning activities



Online
resources



Online
tutorial

Estimated learning time:
3 hours

How to book

learn.civilservice.gov.uk

0203 640 7985
support@governmentcampus.co.uk

Price: Free