

High Impact Communication

Success as a senior leader is based on the ability to build strong relationships and gain commitment to new ideas. At the heart of this is the ability to communicate with others in a way that inspires and engages them. This learning is designed to help you gain more control over how you are perceived by others, so that you can make an even bigger impact as a leader.

Description

This topic will help you be at your best when communicating with others. It will introduce you to new techniques for controlling your nerves more effectively and for expressing ideas with clarity and confidence. It is suitable for senior civil servants of all grades who would like to further improve their communication skills for various situations, such as one-to-ones, meetings or public speeches.

What does it involve?

The majority of the learning is delivered in a 4-hour workshop. Having been introduced to several tools and frameworks for impactful communications, you'll have the chance to practise applying these in a role play based on a real-life situation. You will get feedback from peers and trained communication specialists to help you hone your skills.

Before the workshop, you will fill in a short questionnaire to help you reflect on your own strengths and weaknesses in this area. You will also be able to access some useful TED talks on presence, communication and body language.

What's the outcome?

By the end of the learning, you will have explored the elements that make up personal impact, including how to build personal presence with diverse groups of people and connect and communicate with others in an authentic way. You will learn more about how the way you listen and tune into others affects the impact you have on them. The workshop will also help you control your nerves in front of groups of all sizes, and to speak with passion and enthusiasm, using your voice in a more powerful way.

Learning activities



Delivery method:



Estimated learning time:
4 hours 30 minutes

How to book

This topic is for the Senior Civil Service (SCS), Grade 6 and Grade 7 civil servants

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