

# Operational Delivery Profession – Induction Learning

The Operational Delivery Profession is the largest within the Civil Service. Its members can be found working across a range of varied and skilled roles, either directly with the public or supporting colleagues who do. This topic provides an introduction to the Operational Delivery Profession, how it works and what it offers its members across four pillars: Community, development, progression and response.

## Description

This topic provides an introduction to the Operational Delivery Profession (ODP) for civil servants and is suitable for new recruits to operational delivery, colleagues that have transferred from other professions and those who want to refresh their knowledge. The learning provides a good understanding of the ODP offer and covers the four pillars: Community, development, progression and response.

## What does it involve?

This digital topic covers what you need to know about the ODP offer. Completion of the learning should take no longer than 90 minutes in total, allowing you to complete the topic around your day-to-day work.

The learning is broken down into 15 'bite-sized' sections and once you've completed the topic you'll be able to dip in and out as you need – providing a great reference point for your future development needs. The topic also includes a resource page with links to further information on the ODP offer.

## What's the outcome?

Completing this topic will provide you with a good understanding of the four pillars of the Operational Delivery Profession (ODP) including:

- Where Operational Delivery fits with the Civil Service and the benefits of being part of the professional community;
- How your development can be supported by the ODP, and what their offer includes;
- What tools, information, advice and guidance the ODP have to support your progression journey; and
- Who the Surge and Rapid Response Team are and what they do.

## Learning activities



Online  
resources



Online  
tutorial

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**Estimated learning time:**  
1 hour 30 minutes

## How to book

[bookings.governmentcampus.co.uk](https://bookings.governmentcampus.co.uk)

**0203 640 7985**

[support@governmentcampus.co.uk](mailto:support@governmentcampus.co.uk)

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**Price:** free