

Outcomes and benefits

The Civil Service has a responsibility to the public and our projects deliver a wide range of benefits to society. It is important to focus on the desired outcomes and benefits throughout the lifecycle of any project as there are likely to be influences and changes that could steer it in a new direction.

By maintaining focus on the outcomes and benefits, a project is more likely to be delivered on time and on budget. It will also have more chance of being a success once it is completed, having a positive impact on those it was designed to help in the first place.

Description

This topic will introduce you to the role of projects in government, helping you to understand what we mean by outcomes and benefits and how these are achieved and realised.

It is important to understand that the benefits are the entire reason for undertaking a project. You will learn how to identify project outcomes and benefits and how to remain focused on them to get the best results, not just considering them at the beginning and end of a project.

What does it involve?

This is an online topic, made up of tutorials, online resources providing information and tools, a video and quiz. There is also an exercise for you to complete, where you are asked to identify the outcomes and benefits of an example project. This should take around an hour and a half to complete. The activities can be accessed at any point in the working day.

They will detail the importance of the benefits of Civil Service projects and how these benefits should remain in focus throughout a project's lifecycle. You'll also be given information on how to measure the benefits, which will be vital as you work on live projects.

A video of a projects benefit expert from the Infrastructure and Project Authority will give you the benefit of their experiences. A list of top tips and additional learning material will also be available. There is also a quiz for you to complete that tests your understanding of the way projects are run.

What's the outcome?

You'll be able to recognise what project outcomes and benefits are and you'll know how they are important throughout the lifecycle of the project and how they are planned, delivered and measured.

Civil Service projects have many different benefits, which you will be able to identify. You'll also be able to explain who is responsible for realising the benefits of a particular project.

Your understanding of why stakeholders must be engaged and consulted if these project benefits are to be realised will also be improved.

Learning activities



Online
resources



Online
tutorial

Estimated learning time:
1 hour 30 minutes

How to book

learn.civilservice.gov.uk

0203 640 7985
support@governmentcampus.co.uk

Price band: Free