

# **Project Delivery 101**

Every year, thousands of projects are carried out across government to improve the UK's infrastructure, transform public services, protect national security and increase international trade. Almost all government policy is implemented through projects or programmes – which is why the Civil Service employs around 14,000 project delivery professionals. These people help improve public services by overseeing projects entailing anything from building new hospitals to equipping the armed forces.

However, project responsibilities are not restricted solely to those project delivery professionals. Numerous other government roles, from administrators to senior civil servants, will have a part to play in successfully delivering projects. For this reason, it's important that they understand the fundamentals of effective project delivery.

## **Description**

Project delivery is the application of processes, methods, skills, knowledge and experience to achieve specific objectives. This digital course explores how portfolio, programme and project management, collectively referred to as project delivery, helps deliver the government's ambitions, providing a structured framework for defining and implementing change. The course is applicable to anyone who may find themselves working in a project delivery environment and requires an introduction to its core principles, processes and terminology.

#### What does it involve?

The course comprises an online tutorial, introducing you to the basics of project delivery, followed by a reflective activity, encouraging you to think about what you've learned and how you might apply it.

Within the tutorial, you'll explore why projects matter and how we all have a part to play in their delivery. You'll learn about projects' scope and lifecycle, as well the different types of projects that you may

encounter and the approaches to delivering them. You'll be introduced to the different roles people play within project delivery and the responsibilities they have. Finally, you'll also learn how projects are delivered; both in terms of the skills that team members require but also the various government frameworks and standards that help guide their work.

#### What's the outcome?

After completing this course, you'll understand how projects are delivered within government and the role that the project delivery function plays in this. Aware of the project delivery framework and lifecycle, you'll also understand the different roles, responsibilities and relationships that exist within a project. Equipped with sufficient knowledge of the concepts, terminology, methodologies, tools and processes that are used to deliver projects, you'll be able to contribute to their effective delivery across the Civil Service.

## **Learning activities**



### **Delivery method:**



## **Estimated learning time:**

15 minutes

## How to book

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