

Smarter ways of working

Smarter working has long been an important part of the drive to create a modern Civil Service. It's seen as a way of creating an even more productive, efficient and output-focused organisation while also helping civil servants to secure their preferred work-life balance and protect their wellbeing.

However, people often conflate smarter working with hybrid, remote or flexible working. The reality is that these approaches to how we work are just one part of a far broader discussion around smarter working. Smarter working is actually about allowing people to make conscious choices about how, where and when they work and acknowledging that different people may use this freedom in different ways.

Description

Smarter working isn't something that can be deployed in the same way for everyone. Instead, it's about helping people to make the decisions that can help them be more productive while at the same time more comfortable in their work.

This course has been designed to show you how to assess and adapt your own working practices and how smarter working can help deliver personal and team goals while protecting your wellbeing. You'll also explore how open conversations about smarter working practices and their implications can help teams to work together better and create a more inclusive working environment.

What does it involve?

This online course commences with a short video that introduces the four pillars of smarter working – people and culture; leadership; technology; and workspaces. This is followed by an exercise in which you assess your current working practices against those four pillars.

In the two subsequent online tutorials, you'll have the opportunity to explore what smarter working could look like in practice and how it could be applied in a range of different scenarios. The course concludes with a couple of exercises that look at how smarter working could be practically applied within your own role and across your team or department.

What's the outcome?

After completing this course, you'll better understand the concept of smarter working and why it's important to the Civil Service. By continually assessing and adapting your current working practices, and making sure these work for your colleagues as well as you, you'll be able to identify the most effective ways of working smarter. You'll also have a better appreciation of how smarter working practices can contribute towards an inclusive working environment which helps colleagues to feel motivated and empowered.

Learning activities



Video



Self
assessment



Online
tutorials



Reflective
tasks

Delivery method:

DGTL 

Estimated learning time:

1 hour 50 mins

How to book

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