

## Smarter working

The Civil Service is committed to embedding smarter working practices across the entire organisation. Through its Smarter Working Programme, it aims to 'create a smarter working environment that empowers staff to make the right decisions about where and when to work; optimising the use of the workplace and technology and realising savings for the taxpayers.'

Becoming a smarter working organisation is an important part of being 'A Brilliant Civil Service' and features prominently within the Government Estate Strategy. It will result in a more productive, efficient and output-focused organisation and a better work-life balance for all civil servants. For this reason, it is important that every civil servant understands what this means and what's expected of them as new ways of working are introduced.

### Description

The Smarter Working Programme considers 4 different perspectives; technology, people, workspaces and leadership. This topic, available to staff of all grades, covers the first 3 of these and has been designed to improve your awareness of what smarter working is and why it matters to the Civil Service.

This topic will provide you with the skills, knowledge and tools to identify and tailor appropriate smarter working practices within your teams. You'll learn how smarter working can contribute towards the aim of being a brilliant Civil Service by creating great places to work. You'll also explore how smarter working can be used to support current performance management practices, including the adoption of Success Profiles.

### What's the outcome?

By completing this topic, you'll be able to define the concept of smarter working, the behaviours it requires and the benefits it can bring. You'll also understand the obligation each department has to implement smarter working across teams and will demonstrate your own personal commitment to the Smarter Working Programme. You will be able to assess your current working habits and become equipped with the techniques to introduce appropriate working practices.

### Learning activities




Online  
resources



Online  
tutorial

#### Delivery method:

DGTL 

**Estimated learning time:**  
3 hours 30 minutes

### How to book

[learn.civilservice.gov.uk](https://learn.civilservice.gov.uk)

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**Price:** Free