



Introduction to Project Delivery: Outcomes and Benefits

Important government policies and initiatives are typically implemented through projects and programmes. Delivering meaningful work requires providing real value to the public, requiring a tight focus on the outcomes and benefits that a team are expected to deliver. It is critical to explore why outcomes and benefits are key to the success of a project and how they are managed and measured throughout the project life cycle. Furthermore, tools such as a benefits realisation plan make it easier to track measurable benefits and make an assessment about the success of a project's outcomes.

Description

This digital course provides an insight into the role that projects play in delivering government missions. It considers the relationship between deliverables and outcomes and the measurable benefits that emerge because of an outcome being delivered. It also explores the importance of pre-project baselining and the different ways of measuring the benefits that will subsequently emerge.

This is a part of a suite of five courses, designed to provide non-specialists with an introduction to the fundamentals of successful project management. The courses include Outcomes and Benefits, Managing Project Risk, Project planning, Project Scope and Change Control, and Stakeholder Engagement.

What does it involve?

The course begins with a brief animation that reinforces the importance of establishing outcomes and benefits before initiating project work. This is followed by an online tutorial that focuses on effective benefits management within projects. It explains why

outcomes and benefits are vital to project success and details how they are managed and assessed throughout the project lifecycle.

The tutorial explores strategies for managing those benefits throughout project lifecycle. Upon completion of the tutorial, you will receive guidance on measuring benefits and will complete a benefits realisation plan as part of the course.

What's the outcome?

Having completed this course, you'll be able to recognise what project benefits are and their importance within the project's lifecycle. Able to identify the many different benefits of Civil Service projects, you'll also know how different techniques and approaches can be used to measure these benefits.

Learning activities



An
animation



A digital
tutorial



An
exercise

Delivery method:

DGTL

Estimated learning time:
40 minutes

How to book

learn.civilservice.gov.uk

0203 640 7985

support@governmentcampus.co.uk